

## ADP Website Registration

Once Larimer County goes live with our new payroll system, UltiPro, you will only have access to your ADP personal information by logging directly in to the ADP website. You will not have access via the County's Bulletin Board.

**Before You Begin:** You will need Larimer County's registration code and the URL to access the ADP website.

- The ADP website URL is <https://online.adp.com/portal/login.html>
- Larimer County's registration code is **Larimer-ESS**.

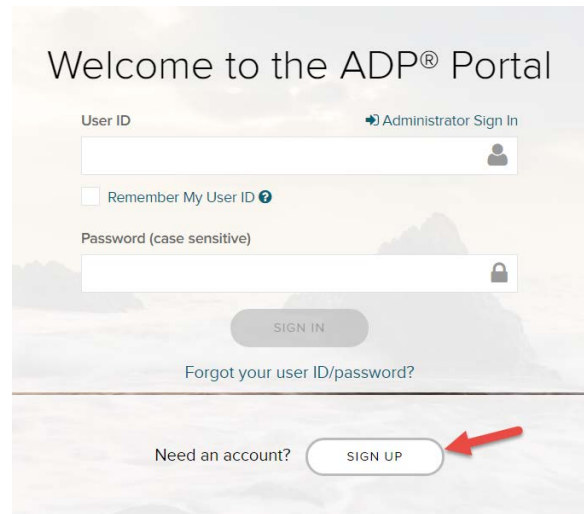
**Security Tip:** To protect your personal information from fraud, be sure to use a known computer or mobile device with a trusted internet connection.

On the ADP login page, click the "Sign Up" button to register and create your ADP account.

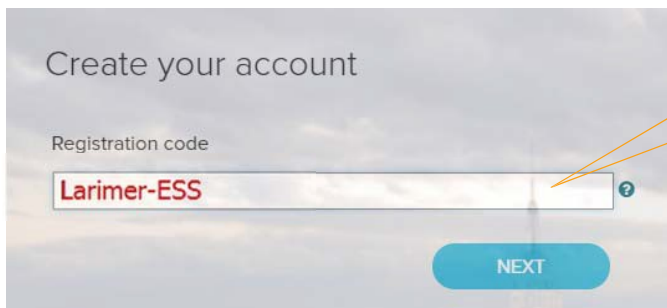
If you have already registered, just enter your User ID and Password.

*"I don't know if I've registered before. How do I find out?"*

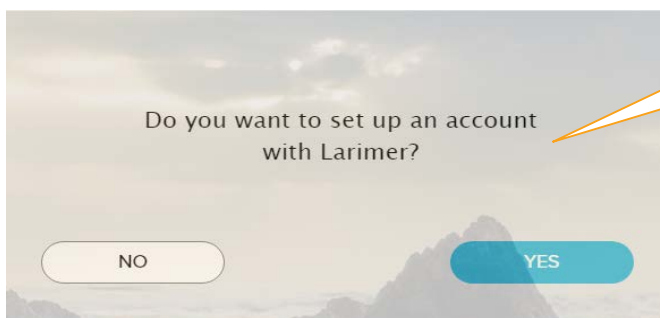
*Just continue to follow these instructions and the site will let you know if you are already registered. See page 2.*



Follow the instructions on the screens that follow.



**Enter Larimer County's registration code.**

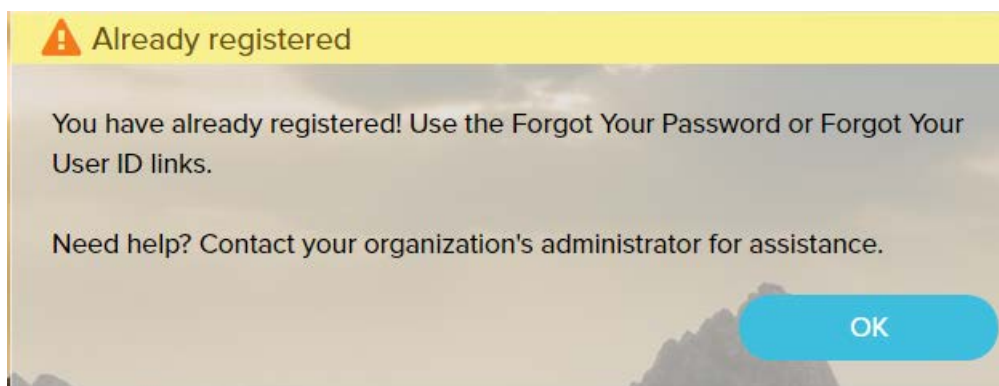


**If you do not see Larimer, select "No" and start over.**

Next, Identify yourself...

The screenshot shows a registration form titled "Identify yourself". It includes input fields for "First name\*", "Last name\*", and "Last 4 Digits of SSN, EIN, or ITIN\*". Below these are dropdown menus for "Month", "Day", and "Year". At the bottom left is a checkbox labeled "I'm not a robot" next to a reCAPTCHA logo. A red-bordered callout box on the right contains the following text: "Enter your identity information.", "Click the 'I'm not a robot' check box.", and "Click NEXT". A "NEXT" button is visible in the bottom right corner of the form area.

This alert will display if you are already registered.



Larimer County's System Administrator is Judy Shimkus with the Human Resources Department. You can reach Judy at 970-498-5972 or via email at [shimkuje@co.larimer.co.us](mailto:shimkuje@co.larimer.co.us)

If you are not already registered, then continue to the next page to complete your registration.

The next section continues to verify that you are not a robot.

Select all images with trees.  
Click verify once there are none left.

Report a problem

VERIFY

### Sample Challenge

- Click on all the images that meet the required criteria.
- Click the **VERIFY** button when you are finished.

### Need help?

- To get a new challenge, click the Refresh icon.
- To hear an audio challenge, click the Headphone icon.
- To learn more, click the Information icon.

Tell us how to reach you

Primary email address: (used for notifications)

Business
  Personal

Primary mobile phone number

United States +1

Business
  Personal

It's OK to text me about my account ⓘ

NEXT

We recommend you use your Personal information so you will have access if you leave County Employment.

## Additional Verification

You may be required to provide additional verification.

### Answer Identity Questions

#### How this works:

You select a valid response to each question within 30 seconds.

These questions and their answer choices are generated from public records and other commercially available data sources. Your responses are not used for any purpose other than to verify your identity and are not shared with your organization.

The screenshot displays a mobile-style interface for identity verification. It features a title 'Help us verify your identity' with a timer '00:27' and a red asterisk indicating a required field. Below the title, there are several overlapping panels. The top panel shows a question 'Do you \_\_\_\_\_?' and a list of five answer choices: 'Answer Choice 1', 'Answer Choice 2', 'Answer Choice 3', 'Answer Choice 4', and 'Answer Choice 5'. The 'Answer Choice 3' radio button is selected. To the left, there are additional options: 'Dar', 'Ob', 'Tur', 'Uni', and 'Nor'. At the bottom, there are 'CANCEL' and 'NEXT' buttons.

The screenshot shows a form titled 'Enter your personal registration code'. It includes a text input field for the 'Personal registration code'. Below the field is a link 'DIDN'T RECEIVE THE CODE?' and a 'GET CODE' button. A section below explains that clicking 'SEND CODE' will send a code to the contact information on file. Two email addresses are listed: 's\*\*\*\*\*k@co.larimer.co.us' and 'e\*\*\*\*\*7@gmail.com'. A 'SEND CODE' button is positioned below the email addresses. At the bottom, there is a checkbox labeled 'I want to answer identity questions instead', and 'CANCEL' and 'NEXT' buttons.

Next you will need to enter the Personal Registration Code that was sent to your email address.

Complete the information required on this page to continue.

### Enter your contact information

To avoid answering your security questions during your next password reset, you can:

- Enter an email address and mobile phone number that are not shared with others.
- Authorize ADP to send you text messages about your account.

Email address\*  
  Business  Personal

Mobile phone number  
United States   Business  Personal



I authorize ADP to send me notifications regarding my account, according to [ADP'S TEXT MESSAGING TERMS AND CONDITIONS.](#)

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### View your user ID and create a password

Memorize your user ID and password now, so you remember them later.

User ID\*

Password (case sensitive)\*   
 Good 

Show password

Passwords must be 8 - 20 characters long and contain at least 1 letter and 1 number. Passwords are case sensitive.

Confirm password (case sensitive)\*

Show password

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### Select security questions and answers

Use answers to your security questions that you can easily remember later.

Question 1\*

Your answer (not case-sensitive)\*

Question 2\*

Your answer (not case-sensitive)\*

Question 3\*

Your answer (not case-sensitive)\*

**You'll need to choose three questions from this list:**

- What was your childhood nickname that most people do not know?
- In what city was your mother born? (Enter full name of city only)?
- In what city was your father born? (Enter full name of city only)?
- What is the first and last name of your childhood best friend?
- What is the first and last name of your mother's father? (Your maternal grandfather)?
- What is the first and last name of your father's father? (Your paternal grandfather)?
- What was the name of your first pet?
- What was the first and last name of your maid/matron of honor at your wedding?
- What was the first and last name of your best man at your wedding?
- What is the first and last name of your oldest niece?
- What is the first and last name of your oldest nephew?
- What was the first and last name of your first manager?
- What was the first and last name of your first girlfriend/boyfriend?
- What was the last name of your favorite teacher in your final year of school?
- What was the first concert you attended?
- What was the first foreign country you visited?

[REGISTER NOW](#)

**✔ Congratulations! Your registration is complete!**

Your account

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**👤** Your user ID: Jdoe@organizationxyz

**📄** Your available ADP services:

SELF SERVICE

**⚠️** Activate your email address and your mobile phone within 24 hours by responding to the messages sent to you:

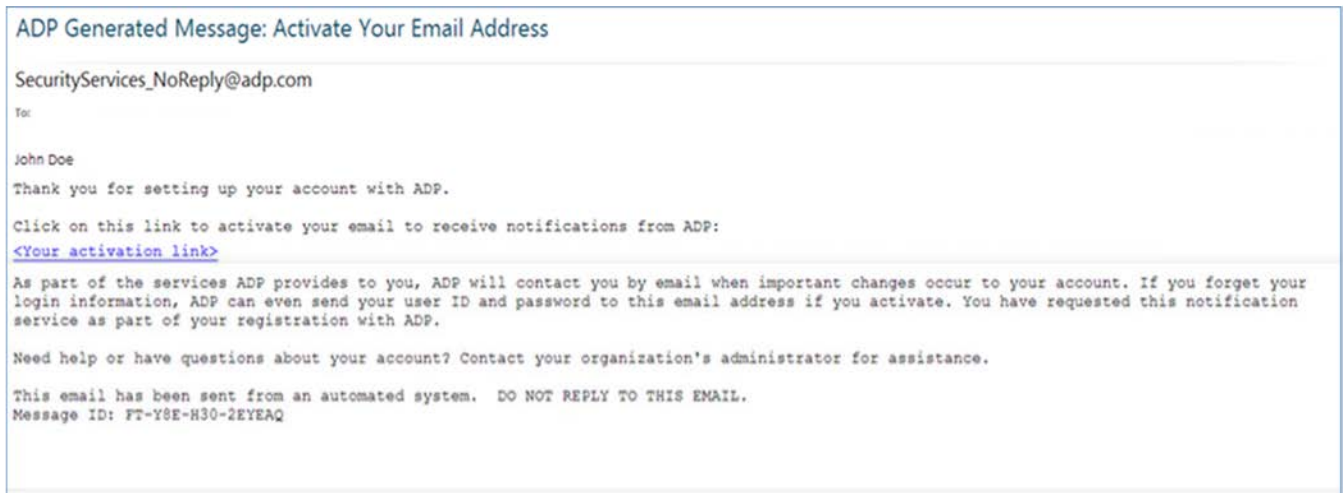
**✉️** John.doe@organizationxyz.com

**📞** +1 555-555-5555

Your registration is complete. You can use your user ID and password to access your ADP service(s). Please remember to keep your account information updated for accuracy.

## Activate Your Email Address

If you provided an email address during registration, you will receive an activation email from ADP. Click the link in the email you receive from SecurityService\_NoReply@ADP.com to complete the activation.



## Activate Your Mobile Phone

If you provided a mobile phone number during registration, look for a text message from ADP. Reply with the code.



## Forgot Your User ID/Password?

If you forget your login information, you can use the “**Forgot Your User ID/Password?**” link on the login page to retrieve your user ID and reset your password. You will be required to verify that you are the rightful owner of the account to protect your personal information.

Forgot User ID/Password

\* = Required

First name\*

Last name\*

And at least one of these\*

Email address

Mobile phone number

United States +1

Enter your first name and last name exactly as they exist in Larimer County’s records.

Enter an email address and/or mobile phone number you want associated with your account.

Upon successful verification of the information that you entered, your user ID will be displayed.

Your user ID

John Doe, this is your user ID for OrganizationXYZ:

**JDoe@OrganizationXYZ**

Click “I DON’T KNOW MY PASSWORD” to reset your account password.

## To Reset Your Password

If you activated an email address and/or mobile phone number when you registered, you can receive and enter a security code.

Your security code

Select where you want to send the security code and click Send Code.

.....5556 (SMS text)

J.....e@organizationxyz.com

**SEND CODE**

I don't have access to any of these emails/phones

**CANCEL** **NEXT**

Send the code to your email or mobile

Your security code

Select where you want to send the security code and click Send Code.

.....5556 (SMS text)

J.....e@organizationxyz.com

**SEND CODE**

Enter your security code here in **14:10**

514235

I don't have access to any of these emails/phones

**CANCEL** **NEXT**

...and enter it here within 15 minutes.



If you don't have access to your email/phone, you will be prompted to answer security questions instead.

**Your security questions** \* = Required

What was the name of your first pet?  
**Your answer (not case-sensitive) \***  
bubbles  
 Show answer

What was the first foreign country you visited?  
**Your answer (not case-sensitive) \***  
.....  
 Show answer

In what city was your father born? (Enter full name of city only)  
**Your answer (not case-sensitive) \***  
.....  
 Show answer

**CANCEL** **NEXT**

Upon successful verification of your security code or your security answers, you will be prompted to enter and confirm your new password.

**Reset password** \* = Required

**New password (case sensitive) \***  
tr@Vel2916 Strong  
 Show password

**Confirm new password**  
.....  
 Show password

**CANCEL**

**Your password is valid**

**Your password MUST have:**

- ✓ At least 8 characters
- ✓ A lowercase or uppercase letter
- ✓ A number

**Your password MUST NOT have:**

- ✓ Any character repeated more than 3 times in a row. For example, do not use 1111 or aaaa.
- ✓ More than 3 sequential letters or numbers in a row. For example, do not use 1234 or dcb4.

**To strengthen your password, do the following:**

- ✓ Increase the length from 12-20 characters.
- ✓ Add one or more special characters such as @, \$, or &.
- ✓ Use a combination of uppercase and lowercase letters.

Congratulations! You have successfully retrieved your user ID and reset your password for ADP.